

### DIRECTORATE: AGRICULTURE INPUTS CONTROL ANNUAL REPORT 2014/2015

The Directorate regulates the manufacturing, distribution, importation, sale, use and advertisement of fertilizers, animal feeds, pesticides, stock remedies as well as the operation of sterilizing plants and pest control operators in terms of the Fertilizers, Farm Feeds, Agricultural Remedies and Stock Remedies Act, 1947 (Act No. 36 of 1947).

The Directorate is responsible for:

- Evaluating and registering fertilizers, animal feeds, pesticides and stock remedies for use in South Africa, having satisfied itself that such products are
  efficacious, and safe for humans, animals, crops and the environment;
- Assessing the competency and registration of pest control operators (PCO);
- Assessing the suitability and registration of sterilizing plants; and
- Enforce and monitor compliance with the legislation.

### Objective 1: To make quality, timely decisions on registration applications

### Table 1: Performance against the targets

Service	Service measure	Standard	Achievements	Challenges	Corrective Measure
Registration of	Issue registration	85% of fertilizer evaluations for	In 2014/15, we carried over 84 and	Significant number of	Continuous engagements with
Fertilizers	certificates/approvals	registration completed within	also received 900 registration	applications with	applicants to submit
	to ensure effective and	time frame (see Annexure A)	applications. 786 applications were	outstanding information.	outstanding information and
	safe products		finalised, of which 51 per cent were		data.
			completed within the time frame.		
			114 applications were carried over to		New guidelines aimed at
			2015/2016 financial year		clarifying the registration requirements are being developed.

Service	Service measure	Standard	Achievements	Challenges	Corrective Measure
Sterilizing plants	Issue registration certificates/approvals to ensure effective and safe products		2014/2015 financial year.	N/A	N/A
Agricultural Remedies	Issue registration certificates/approvals to ensure effective and safe products	evaluations for registration completed within time frame (see Annexure C)	registration applications from the previous financial year and also received 1832. During the same period 1501 applications were finalised: 60 percent of those were	applications with outstanding information High volume of applications carried over from 2013/214 financial year.	
-	Issue registration certificates/ approvals to ensure effective and safe products	evaluations for registration	In 2014/15, we carried over 264 and also received 456 registration applications. 582 applications were finalised, of which 53 per cent were completed within the time frame. Applications finalised within timeframes were mainly minor applications 235 applications were carried over to 2015/2016 financial year.	applications with outstanding information	Continuous engagements with applicants to submit outstanding information New guidelines aimed at clarifying the registration requirements are being developed.

Service	Service measure	Standard	Achievements	Challenges	Corrective Measure
Animal Feed and Pet Food	certificates/approvals	-	previous financial year and also received 2376. During the same period 1864 applications were finalised: 42 percent of those were	applications with outstanding information High volume of applications carried over from 2013/214 financial year	Continuous engagements with applicants to submit outstanding information New guidelines aimed at clarifying the registration requirements are being developed
Pest Control	certificates/approvals	evaluations for registration	In 2014/15, we carried over 51 and also received 429 registration applications. 485 applications were finalised, of which 88 per cent were completed within the time frame. 55 applications were carried over to 2015/2016 financial year.		None

# OTHER SERVICE PROVIDED DURING THE 2014/2015 FINANCIAL YEAR (see Annexure A, B, C, D, E)

Service	Service measure	Standard	Total of renewal applications received	Total finalised	Total finalised within timeframe	Percentage finalised within timeframe
Registration of Fertilizers	Issue registration	100% of renewals	1578	1287	1287	81%
Registration of Sterilizing plants	certificates/	registration	19	0	0	0
Registration of Agricultural Remedies	to ensure effective and	completed within time	200	200	200	100%
Registration of Stock Remedies	safe products as well as	frame	1914	1914	1859	97%
Registration of Animal Feed and Pet Food	applications of pesticides		590	368	368	62.3%
Registration of Pest Control Operators			1242	1184	1184	95%

# Objectives 2: Maintain and develop quality guidelines and requirements

Annual target	Performance indicator	Actual Achievement	Comment on deviations	Correctives Measures
Guideline for the registration of generic stock remedies generic products product	New and revised guidelines meet international best practice	Literature review conducted	<ul> <li>Review of registration applications have to be prioritized over the work of development of stock remedies guidelines</li> <li>Long consultation processes with stakeholders</li> <li>High vacancy rate within the Technical Advisory Service section and Long turnaround time to recruit staff.</li> </ul>	The development of guidelines/discussion paper will be continued in 2015/16
Guideline on the pharmaceutical and analytical aspects of the stock remedies		Final draft guideline on the pharmaceutical and analytical aspects of the stock remedies developed	None	
<ul> <li>Stability testing guideline for stock remedies</li> </ul>		Final draft Stability testing guideline for stock remedies developed	None	
<ul> <li>Guidelines for the registration of vaccines</li> </ul>		Final draft guideline for the registration of vaccines was developed	None	
Guideline on labeling requirements for the registration of stock remedies		Final draft guideline on labelling requirements for the registration of stock remedies developed.	None	

Guideline for registration of Stock remedies on minor species guideline	Draft guideline for registration of stock remedies on minor species developed.	None
Agricultural remedies residue trials data requirements guideline	Final draft guideline on Agricultural remedies residue trials data developed	None
Good manufacturing practices     guidelines for stock remedies.	Final draft guideline on Good manufacturing practices guidelines for stock remedies	None
Guideline on registration     requirements for Group 3 fertilizer     products	Final draft guideline on registration requirements for Group 3 fertilizer products developed	None
Discussion paper on the modernization of animal feeds regulation	Draft discussion paper on the modernization of animal feeds regulation developed	None
<ul> <li>Rendering plants registration requirements guideline.</li> <li>Sterilizing plants registration requirements guideline.</li> </ul>	Final draft guideline on rendering plants registration requirements developed Decided not proceed with the development of the sterilizing plants registration requirements guideline. Instead the requirements were included on the Rendering plants registration guideline	None Decided not proceed with the development of the sterilizing plants registration requirements guideline. Instead the requirements were included on the Rendering plants registration guideline
<ul> <li>Guidelines for the registrations of biopesticides</li> </ul>	Final draft guideline on for the registrations of biopesticides developed	None

<ul> <li>Data requirements and guideline for registrations of agricultural remedies</li> </ul>	Final draft guideline on labeling requirements for the registration of stock remedies developed.	None	
Data requirements and guideline for registrations of pet foods and animal feeds	Guideline on data requirements and guideline for registrations of pet foods and animal feeds developed	None	

**Objective 3: Ensuring compliance and enforcements** 

Annual target	Performance indicator	Actual Achievement	Comment on deviations	Correctives Measures
3000 premises inspected	Number of inspections/audits conducted and intervention done	3677 inspections and audits conducted at the Coops and Manufacturing Facilities	None	
<ul><li>650 PCO audited and inspected</li><li>200 Farms audited.</li></ul>		695 registered Pest Control Operators inspected and audited 195 Farms audited.	None	
<ul> <li>Minor non-compliance action finalized within a month against Inspections and complaints.</li> </ul>		Total of 46 minor non-compliance were investigated and finalized within a month	In terms of the Plan, we were supposed to do 200 farms per year. We only managed to Inspect 195 as some farms are far and require more funds to Inspect them	
<ul> <li>Medium non-compliance action finalized within three months against Inspections and complaints</li> </ul>		Total of 61 medium non-compliance were investigated and finalized within three months	None	

Conduct 80 training including awareness on compliance issues	155 Awareness campaigns conducted at Agri Shows, Municipalities, SARS, Coops and Depots, Hawkers, SAPS and Training to University students.	None
<ul> <li>100% of registered sterilizing plants are audited and samples are analyzed.</li> </ul>	57 Sterilizing Plants due for renewal this year were audited	None
Conduct 4 GMP auditing at the manufacturing facilities	5 GMP audits were conducted including training of officials on Basic Principles of GMP	None

### Service Delivery Improvement Plan

As required in terms of Part III.C.1-2 of the Public Service Regulations, the Department has a comprehensive Service Delivery Improvement Programme which is made up of an approved Service Delivery Charter and Service Delivery Improvement Plan (SDIP) supported by a service standard matrix that focuses on improving governance within the department. The Service Charter is placed at the entrance points in the department. The charter seeks to emphasise our commitment to serving the general public with humility, in line with the government principles of "Batho Pele", which amongst others include exercising courtesy in our dealings with the public, consultation, openness and transparency, access to information and proving value for public resources. A system or mechanism for lodging any complaints relating to the work of the Department is also outlined in the Charter. Compliance with approved service standards is monitored internally on a quarterly basis and reported to Parliament and the general public in the Department's Annual Report.

#### The Table below provides progress made as at the end of 2014/15 on services identified in departmental service delivery plan

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
Issue registration certificates/ approvals for stock and agricultural remedies to ensure effective and	Agrochemical industries	Quantity	85% of agricultural and stock remedies evaluations for registration within time frame	Agricultural Remedies In 2014/15, we carried over 483 agricultural remedies registration applications from the previous financial year and also received 1832. During the same period 1501 applications were finalised; 60 percent of those were completed within the time frame.	<ul> <li>Challenged to finalize applications within the timeframes, due to the following:</li> <li>Significant number of applications with outstanding information and adequate data</li> </ul>	<ul> <li>Utilization of the services of external technical advisors (consultants).</li> <li>Continuous engagements with applicants to submit outstanding information</li> <li>The recruitment of additional staff once the</li> </ul>

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
safe products			Pilot a technical screening 'completeness check' of application system to reduce turnaround time (see Appendix A)	Applications finalised within timeframes were mainly minor applications. 1436 applications were carried over to 2015/2016 financial year. <b>Stock Remedies</b> In 2014/15, we carried over 264 and also received 456 registration applications. 582 applications were finalised, of which 53 per cent were completed within the time frame. Applications finalised within timeframes were mainly minor applications 235 applications were carried over to 2015/2016 financial year Technical screening of applications introduced only for agricultural remedies.	<ul> <li>provided</li> <li>High volume of applications carried over from 2014/215 financial year.</li> <li>Delays and challenges in filling vacancies in specialised skills/ scientific fields</li> <li>The posts, which is meant for technical screening for stock remedies applications has not been filled</li> </ul>	moratorium to recruit staff is lifted • New/revised guidelines aimed at clarifying the registration requirements are being developed.
		Quality	Registration certificates issued in line with the governing legislation, (Act No. 36 of 1947) and International standards.	Registrations granted in line with the legislation (Act 36 of 1947), regulations and guidelines.	Significant number of registration applications submitted not meeting the requirements	<ul> <li>Continuous engagements with applicants to submit outstanding information.</li> <li>Continuous</li> </ul>

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
						<ul> <li>engagements with industry through industry liaison forum where we keep stakeholders informed of regulatory matters and consider their views.</li> <li>New/revised guidelines aimed at clarifying the registration requirements are being developed.</li> </ul>
		Cons ultation	Quarterly liaison meetings held with stakeholders Gazette draft regulations/ Polices for public comments	Attended and participated in all scheduled liaison meetings with industry. Draft Stock remedies policy is being reviewed	None Review of registration applications have to be prioritized over the work of development of guidelines	The development of the policy will be continued in 2015/16

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
		Access Clients can reques information through DAFF website telephone, e-mail and letters or visi the office (Registrar's contact number is 012 319 7303)		Information (i.e. application forms, regulations, registrations requirements guidelines, contact details, etc) were published on the DAFF website. In addition clients were assisted through telephone, fax, e-mail as well as those that visited the department	None	None
			Avail brochures and pamphlets online.	Brochures and pamphlets will be drafted during the 4 <sup>th</sup> quarter of the 2014/2015 financial year	Review of registration applications have to be prioritized over the work of development of brochures and pamphlets	The development of the brochures and pamphlets policy will be continued in 2015/16
		Courtesy	100% of written correspondence, including e-mail, acknowledged within 3 working days	Written correspondences were acknowledged.	The mailboxes get full quickly due to the high volume of enquiries received and officials	The Helpdesk email is being used to receive written enquiries and respond to clients.
			90% of telephone calls returned within 3 working days	Telephones calls were answered immediately.	Official being unable to answer calls in their offices due to one on one meeting with clients in the consulting rooms.	Unanswered calls are automatically diverted to the Helpdesk for attention.
		Openness and	Departmental annual Performance report	2014/15 Annual Performance report was published	None	None

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
		transparency	published New or amendments of existing regulations gazette	It was considered not necessary to draft new regulations or amendments to the existing one.	None	None
			Develop a regulatory communication strategy	The strategy has been put on hold.	Currently reviewing if it is still necessary to develop the strategy	None.
		Information	100% operational documents (regulations, guidelines, application forms, etc.) will be readily available in the national office and also published on DAFF website	Operational documents and 2014/2015 Tariffs regulation were published on the DAFF website and government gazette.	None	None
			Conduct/participate in 5 stakeholder workshops	<ul> <li>8 workshops were conducted during the period under review.</li> <li>1. Hortgro/DAFF minor crop: Villa Academy Somerset West: Registration requirements of agricultural remedies for minor crops.</li> <li>2. DAFF minor crop/vegetable</li> </ul>	None	None

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
				<ul> <li>workshop ARC-VOPI.</li> <li>3. Namatology Society of Southern Africa: ARC Infruitech - Registration requirements of biopesticides</li> <li>4. Aerosol Manufacture: Pretoria – Registration process and data requirements.</li> <li>5. Leather Industry: Registration requirements for agricultural remedies</li> </ul>		
				<ol> <li>Pain Manufactures Association: Registration requirements for agricultural remedies</li> </ol>		
				<ol> <li>SABMiller Hops: – Registration requirements for agricultural remedies for minor crops (HOPS MRL meeting.</li> </ol>		
				8. Mandate of the department of agriculture, forestry and fisheries and feeds legislation in south Africa		

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
		Redress	Implement the communication strategy	The communication strategy has been put on hold	Currently reviewing if it is still necessary to develop the communication strategy	None
		Value for money	By reducing the turnaround time allows clients to register products within reasonable time and enables them to do business legally and efficiently Registration of stock and Agricultural remedies products will contribute to a sustainable, secure and healthy food supply	60 and 53 per cent of agricultural and stock remedies applications, respectively, were completed within the time frame. Applications finalised within timeframes were mainly minor applications	Significant number of registration applications submitted not meeting the requirements	<ul> <li>Continuous engagements with applicants to submit outstanding information.</li> <li>Continuous engagements with industry through industry liaison forum where we keep stakeholders informed of regulatory matters and consider their views.</li> <li>New/revised guidelines aimed at clarifying the registration requirements are being developed</li> </ul>
		Time	85% of agricultural And stock remedy evaluations for registration within time frame	60 and 53 per cent of agricultural and stock remedies applications, respectively, were completed within the time frame. Applications finalised within	Challenged to finalize applications within the timeframes, due to the following: • Significant number of applications with	<ul> <li>Continuous engagements with applicants to submit outstanding information.</li> <li>Continuous</li> </ul>

Key services	Service Beneficiaries	Field	Desired standard per key service	Implementation progress per service	Challenges/Gaps encountered per service	Mitigation factors/ Intervention per service
				timeframes were mainly minor applications	outstanding information and adequate data provided • High volume of applications carried over from 2014/215 financial year. • Delays and challenges in filling vacancies in specialised skills/ scientific fields.	engagements with industry through industry liaison forum where we keep stakeholders informed of regulatory matters and consider their views. New/revised guidelines aimed at clarifying the registration requirements are being developed
		Cost	Estimated expenditure <ul> <li>R31.5 million for salaries</li> <li>R2.9million operational costs</li> </ul>	<ul> <li>Total expenditure for the directorate were</li> <li>R 28.5 million for compensation of employees.</li> <li>R3.1 million on goods and services</li> <li>Total income was R32.1 million collected for all services rendered within the directorate.</li> </ul>	The budget is not sufficient to fill all vacant posts.	Additional budget will be required to fill all vacant posts within the directorates
			Implement revised fees by 1 April 2014	The fees were revised and revenue were collected according to the new fees		
		Human resources	Recruit 4 more technical officials	Four technical advisors were appointed during the period under the review.	High vacancy rate within the Technical Advisory Service section as well long training time for new recruits	Recruitment of additional staff will resume once the moratorium to recruit staff is lifted and additional funds are allocated to fund these
					Long turnaround time to recruit staff.	posts.

## Summary of financial performance

Income

The DAIC 's total income for 2014/2015 financial year was R32.1 million), an increase of R 5.4 million (16.8%) from R 26.7 million of the previous year.

# Expenditure

Total operating expenses for 2014/2015 were R31.9 million, an increase from R28 million (12. %) from the previous year

Annexure A: Estimated time frames for various applications in number of calendar days for major and minor registration applications of Fertilizers\*

Category	Performance Standards in days							
Major registration applications								
	Verifications	Screening	Evaluation	Decision	Total No. Days			
New application	14	30	165	14	223			
	•	Minor registrati	on applications					
	Verifications	Screening	Evaluation	Decision	Total No. Days			
Renewal of registered product	14	30	60	14	118			
Label amendment	14	30	90	14	148			
Trade name change	14	30	90	14	148			
Parallel registrations/daughter registrations and transfers	14	30	90	14	148			
Addition or change of packaging material	14	30	90	14	148			
Re-instatement	14	30	60	14	118			
Advertisements	7	N/A	21	7	35			
Import permits	3	N/A	8	3	14			
Certificate of Free Sale, or Registration cancellation	7	N/A	N/A	N/A	7			

Annexure B: Estimated time frames for various applications in number of calendar days for major and minor registration applications of Sterilizing and Rendering plant

Category		Performance Standards in days					
		Major registration	applications				
	Verifications	Screening	Evaluation	Decision	Total No. Days		
New registration	14	30	90	14	148		
Re-instatement	14	30	90	14	148		
		Minor registration	n applications				
	Verifications	Screening	Evaluation	Decision	Total No. Days		
Renewal of registration	14	30	60	7	104		
Cancellation of registration	7	N/A	N/A	N/A	7		

Annexure C: Estimated time frames for various applications in number of calendar days for major and minor registration applications of Agricultural Remedies

Category			Performance Standa	ards in days				
Major registration applications								
	Verifications	Screening	Evaluation	Decision	Total No. Days			
New molecule	14	30	569	14	627			
Generic	14	30	360	14	418			
New formulation or major amendment to	14	30	360	14	418			
a registered formulation								
Label extension	14	30	360	14	418			
	1	Minor registrati	on applications	1				
	Verifications	Screening	Evaluation	Decision	Total No. Days			
New source of active ingredients	14	30	180	14	208			
Minor amendment to a registered	14	30	90	14	118			
formulation								
Admin amendments to the application	14	30	90	14	118			
form or label								
Trade name change	14	30	90	14	118			
Parallel registrations/daughter	14	30	90	14	118			
registrations and transfers								
Addition or change of formulator	14	30	180	14	208			
Addition or change of packaging	14	30	90	14	118			
material								
Re-instatement	14	30	90	14	118			
Advertisements	7	N/A	21	7	35			
Import permits	3	N/A	8	3	14			
Renewals of registrations	14	30	60	14	118			
Certificate of Free Sale, or Registration	7	N/A	N/A	N/A	7			
cancellation								

Annexure D: Estimated time frames for various applications in number of calendar days for major and minor registration applications of Stock Remedies

Category			Performance Standa	ards in days				
Major registration applications								
	Verifications	Screening	Evaluation	Decision	Total No. Days			
New molecule	14	30	569	14	627			
Generic	14	30	360	14	418			
New formulation or major amendment to	14	30	360	14	418			
a registered formulation								
Label extension	14	30	360	14	418			
		Minor registrati	on applications	· · · ·				
	Verifications	Screening	Evaluation	Decision	Total No. Days			
New source of active ingredients	14	30	180	14	208			
Minor amendment to a registered	14	30	90	14	118			
formulation								
Admin amendments to the application	14	30	90	14	118			
form or label								
Trade name change	14	30	90	14	118			
Parallel registrations/daughter registrations and transfers	14	30	90	14	118			
Addition or change of formulator	14	30	180	14	208			
Addition or change of packaging	14	30	90	14	118			
material								
Re-instatement	14	30	90	14	118			
Advertisements	7	N/A	21	7	35			
Import permits	3	N/A	8	3	14			
Renewals of registrations	14	30	60	14	118			
Certificate of Free Sale, or Registration cancellation	7	N/A	N/A	N/A	7			

Annexure E: Estimated time frames for various applications in number of calendar days for major and minor registration applications of Pest Control Operators

Category		Performance Standards in days						
		Major registration	applications					
	Verifications Screening Evaluation Decision Total No. Days							
New registration	7	30	90	7	134			
Registration extension	7	30	60	7	104			
		Minor registration	n applications		•			
	Verifications Screening Evaluation Decision Total No. Days							
Renewals of registration	14	14         30         60         14         118						
Re-instatement	14	30	60	14	118			

Annexure F: Estimated time frames for various applications in number of calendar days for major and minor registration applications of Farm Feeds and Pet Food.

Category	Performance Standards in days							
Major registration applications								
	Verifications	Screening	Evaluation	Decision	Total No. Days			
New registration	7	30	90	7	134			
Technical amendments	7	30	60	7	104			
		Minor registrati	on applications					
	Verifications	Screening	Evaluation	Decision	Total No. Days			
Application for label amendment	7	30	90	7	134			
Trade name change	7	30	60	7	104			
Parallel registrations/daughter	7	30	60	7	104			
registrations and transfers								
Addition or change of formulator	7	30	60	7	104			
Addition or change of packaging	7	30	60	7	104			
material								
Re-instatement	7	30	60	7	104			
Advertisements	7	N/A	60	7	104			
Import permits	3	N/A	8	3	14			
Renewals of registrations	7	30	90	7	134			
Certificate of Free Sale, or Registration cancellation	7	N/A	N/A	N/A	7			